



Medical Provider Network:

A certified managed care program for California employers.

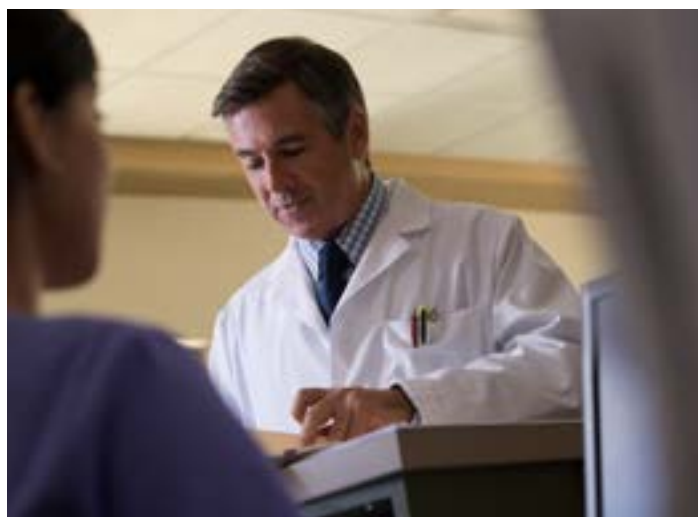
A certified managed care program brings a cooperative team approach to health care delivery in the workers' compensation environment. In California, the Medical Provider Network (MPN) program utilizes experienced occupational medicine professionals to provide timely and quality care to injured workers with the goal of returning them to work as soon as it is medically appropriate. Consider these advantages to having your employees' work-related injuries treated by the MPN.

Benefits to employees

- Timely access to medical care
- Choice of occupationally focused physicians
- Availability of occupationally focused Medical Access Assistants to help with scheduling appointments (service operates Monday-Saturday)
- Assurance of provider-appropriate treatment for work-related injuries due to the requirement that the MPN meet specific and comprehensive access standards
- Receipt of required documents during visits to providers (e.g., work status notes, state-required forms)

Benefits to employers

- Occupationally focused network
- Ability to direct care of the injured employee to MPN providers over the life of the claim, vs. a limit of 30-day medical control If the employer chooses not to participate in an MPN
- Return of injured employees to meaningful work as quickly and safely as possible
- Formal complaint process



Employer responsibilities.

Proper participation is vital to the success of MPN utilization. It is important that you:

- Acknowledge your participation in the MPN by completing and returning the Medical Provider Network (MPN) Plan California Notice IN 8025 that you receive with your policy packet
- Update your required State Posting Notice (DWC-7) with your MPN effective date
- Distribute the Time of Hire pamphlet, including the Predesignation of Personal Physician form, to new hires
- Notify employees of participation in the MPN prior to the effective date of the program
- Give management staff instructions on how to access the CorVel California Medical Provider Network Referral System directory via corvel.com/ppo-lookup/
- Using one of three ways to locate an MPN physician (see our Employer Checklist), arrange for an initial evaluation with an authorized treatment provider as soon as a covered employee notifies you of an injury
- When an injury is reported, provide the Important Information about Medical Care if You Have a Work-Related Injury or Illness packet, as well as California's DWC-1 Workers' Compensation Claim Form, to the injured employee

(continued)

Employee responsibilities.

Your employees also have responsibilities as participants in the program:

- Individuals who live within a network service area must choose their treating doctor from the list of network providers
- If desired, employees must predesignate their treating physician. If a physician is not predesignated prior to injury, all care must be obtained within the network
- Exceptions to the in-network requirement are emergency care and health care provided by an out-of-network provider pursuant to a referral from a treating doctor for medically necessary services not available in the network
- Any out-of-network referral must be approved by your Nationwide claims representative. The employee won't be billed for network services, but unapproved non-network care will be the employee's responsibility



CorVel: An industry leader

CorVel is a national provider of risk management solutions for the workers' compensation, auto, health and disability management industries. The CorVel California Medical Provider Network (MPN) is administered by CorVel, includes statewide coverage, and is a comprehensive mix of quality physicians and ancillary service providers.

Let Nationwide® help you get started.

Nationwide provides you with access to the materials needed to communicate the MPN program and network service area to your employees. For access to the CorVel California Medical Provider Network Referral System directory, as well as other MPN information, visit <https://claimskit.nationwide.com/>.

If you have any questions regarding the CorVel California MPN, contact your Nationwide workers' compensation claims representative.



For more than 85 years, Nationwide has put our members first. As a Fortune 100 company and top 10 commercial insurance carrier, we work tirelessly to provide our commercial customers the insurance solutions they need to build secure financial futures.